

Safety Management Systems

The safety of customers is of the highest priority to tour operators therefore the correct management controls need to be in place to ensure that safety information is managed and disseminated effectively to all parties in resort.

The standards contained within the **Safety Management System (SMS)** must cover all areas for which tour operators are responsible; typically this will cover considerations such as accommodation, on-site facilities, transport and excursions.

The **SMS** should also detail how these standards will be monitored and deficiencies managed including any applicable external verification processes.

For those tour operators working within a multi brand environment it is essential that there is a bespoke **SMS** in place for each individual brand.

Creating SMS

Argent Health & Safety provide a range of options to assist you with the completion of an **SMS**. At all times the emphasis is on practical advice and guidance that best befits individual business circumstances. Options available include:

- Writing a full **SMS**
- Assisting you with writing your own **SMS**
- Auditing of any existing systems

Maintenance & Development

In addition to the options available for creating an **SMS**, Argent can also:

- Provide periodical reviews/spot audits to ensure that your **SMS** is fully validated and compliant with all relevant legislation
- Keep you updated on best practise through a programme of e-alerts, newsletters and case study examples
- Devise a continuous improvements programme
- Provide bespoke training to ensure that your **SMS** works effectively

Contact Us

For further information about Argent's **SMS** and to discuss your individual requirements please contact:

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